

Phone Finder Ultimate Search

Please note that depending on your product subscription, you may or may not have this search form available.

You can either search "Identity" or "Phone Number"

To search, select or verify your permissible use from the Drivers' Privacy Protection Act (DPPA) or the Gramm-Leach-Bliley Act (GLBA) drop-down lists, then fill in the form and click Search. You must fill in at least one field; you don't need to enter data for every field.

Identity Search:

Value	Description
Last Name	<p>Enter the last name for the person you are researching.</p> <p>Example:</p> <p>Doe</p> <p>Note: If you are not sure of the correct spelling, check the box next to "Include similar-sounding last names."</p> <p>Your search will find names that match, sound like, or are spelled similarly to the name.</p>
First Name	<p>Enter the first name of the person for whom you are searching.</p> <p>Example:</p> <p>John</p>
Middle Name	<p>Enter the middle name or first initial of the middle name of the person for whom you are searching.</p>
SSN	<p>Enter the social security number for the individual for whom you are searching.</p> <p>Example:</p> <p>123-45-6789</p>
Street Address	<p>Enter the street address.</p>

	<p>Example:</p> <p><i>123 Wabash St.</i></p>
City	<p>You can limit your search to specific cities.</p> <p>Example:</p> <p><i>New York</i></p>
State	<p>Use the drop-down to choose the state. States are listed in alphabetical order.</p> <p>Typing the first letter of the state will take you to the listing of states that begin with that letter.</p>
Zip Code	<p>You can enter a zip code to limit your search to a specific geographical area. We recommend you limit your entry to the 5-digit form most commonly used.</p> <p>Example:</p> <p>12345</p>

Phone Number Search:

Value	Description
Phone Number	<p>Enter the phone number to return all available information relevant to that phone number. It is recommended to only enter a 10-digit phone number; however, a 7-digit phone number input will provide a pick-list from which to choose a full 10-digit phone number.</p> <p>Example:</p> <p>555-555-1212</p>

Phone Finder Ultimate Report Assistance

Please note that depending on your product subscription, you may or may not have this report available, or certain fields available within the report.

Report Sections:

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To search, select or verify your permissible use from the Drivers' Privacy Protection Act (DPPA) or the Gramm-Leach-Bliley Act (GLBA) drop-down lists, then fill in the form and click Search. You must fill in at least one field; you don't need to enter data for every field.

Report Options:

Depending on the option selected in the search, the LexisNexis® Phone Finder report will be compiled based on the following selections from the search form:

Value	Description
Ultimate Search	The Ultimate option will access everything while leveraging two additional third-party phone content providers, including an additional consumer bureau phone provider, to get the most detailed connections between identities and phones. This option also provides one additional meta data value "Spoofing History" based on the primary phone.

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Phone Number Search: Output Information

A search by Phone Number will return all available information for that Phone Number.

Risk Indicator Summary

This section provides relevant information on the phone number input on the search. Fields returned include:

Note: This section will only appear when the Risk Indicator functionality has been enabled.

Value	Description
Risk Indicator	This is the risk level of the phone number returned. This field will display a "Pass, Fail or Warn" risk indicator.
Risk Alerts	The values will only appear when the risk indicator returns as a "Fail" or "Warn".

Primary Phone Number Summary:

This section provides relevant information on the phone number input on the search. Fields returned include:

Value	Description
Primary Phone Number	This is the phone number entered into the search.
Phone Type	Possible values for the Primary Phone Number include Landline, Possible Wireless, Possible VoIP, and Other, if the value cannot be determined. Prepaid indicator will be displayed within this field when the Phone Type is prepaid.
Status	Possible values for the Primary Phone Number include Active or Inactive, for the Ultimate search. This field comes from a real-time phone gateway source that determines whether the phone number is live and billable.
CallerID	This field will return the active CallerID value for the Primary Phone Number, for the Ultimate search. This field comes from a real-time phone gateway source.
Listing Type	This field will return the type of listing for the Primary Phone Number, including Residential, Business, or Government.
Carrier	Current carrier name for the Primary Phone Number. No Contract Carrier indicator will be displayed within this field when the Carrier is associated to providing service with no contract signatures.
Carrier City/State	Current carrier city and state for the Primary Phone Number.
Ported	This field will return the ported status, # of times ported and the last ported date for the Primary Phone Number, including possible value of Not Ported.
Spoofed	This field will return the spoofed status, # of times spoofed and the last spoofed date for the Primary Phone Number, including possible value of Not Spoofed.

Primary Subject Information:

This section provides relevant information on up to 10 subjects associated with the phone number input on the search. Fields returned include:

Value	Description
Subject Name	<p>First and Last Name associated with the Primary Phone Number.</p> <p>a. If subject is deceased, a Deceased icon will appear below the subject's name.</p> <p>b. A Verified at Carrier icon will appear when the identity (name and address) has been verified at the carrier.</p>

First Seen with Primary Phone	This is a date value returned where the subject was first seen, in LexisNexis® data, with the Primary Phone Number.
Last Seen with Primary Phone	This is a date value returned where the subject was last seen, in LexisNexis® data, with the Primary Phone Number.
Length of Time with Primary Phone	This is a calculation, in months, as to how long the subject has been associated with the Primary Phone Number.
Length of Time Since Last Seen with Primary Phone	This is a calculation, in months, taking the current date and subtracting the Last Seen with Primary Phone date. This is information as to how recent the subject has been associated with the Primary Phone Number, based on LexisNexis data.
Address	Best address of subject, or address associated with the subject and the Primary Phone Number. Includes address status associated to subject and address listing type.
LexID®	The LexID® number will be provided when available. It is a unique identifier, obtained from most LexisNexis® searches, that uniquely identifies an individual.
Actions	<p>Use these links to run additional searches for the subject.</p> <p>Note: Please note that depending on your product subscription, you may or may not have these reports available.</p> <p>a. Get Person Report- By clicking this, the subject information will be used to perform a SmartLinx® Person Report. The LexisNexis® SmartLinx® Person Reports present a comprehensive picture of a specific person. The reports are comprised from more than 34 billion public and proprietary records analyzed, filtered and linked through our proprietary algorithms.</p> <p>b. Get LexisNexis® Identity Report- By clicking this, the subject information will be used to generate a report on the risks associated with the personally identifiable information on the subject. This information helps identify characteristics indicative of fraud and material misrepresentation that are not obvious in the verification and validation process.</p>

Primary Phone Details:

This section provides relevant information on the phone number input on the search. This section is only for the Ultimate search, as the data comes from a real-time phone source, and the data appended is relevant to the Primary Phone Number only. Fields returned include:

Value	Description
Listing Name	Returns either the listings business or government agency name or listings last and first name.
MSA	Returns primary Metropolitan Statistical Area code, if available.
CMSA	Returns Consolidated Metropolitan Statistical Area code, if available. Consolidated MSA is a group of MSA's, such as the Consolidated MSA for San Francisco which includes San Francisco, Oakland, and San Jose.
FIPS	Returns county code, if available. (Federal Information Processing Standards). Set of two-digit numeric codes and a set of two-letter alphabetic codes representing the 50 states, the District of Columbia and the outlying areas of the United States.
Carrier Route	Returns U.S. Postal Service standardized carrier route, if available.
Carrier Route Zone Code	Returns U.S. Postal Service standardized carrier sort zone, if available. Automated mailing equipment sorting zone instructions.
Congressional District	Returns Federal congressional district code, if available.
Delivery Point Code	Returns U.S. Postal Service standardized delivery point code (the last two digits of ZIP+6), if available.
Latitude	Returns standardized latitude in decimal format (negative or positive), if available. Example: 38.926583
Longitude	Returns standardized longitude in decimal format (negative or positive), if available. Example: -77.032405
Address Type	Returns the type of address as identified by the U.S. Postal Service and used for mail delivery, if available. Could return values for Firm, General Delivery, Multi-dwelling residential or office building, Military, Post office box, Rural route or highway contract, Street, Unable to identify.
Operating Company Number	Returns Operating Company number.
Operating Company Name	Returns Operating Company name.
Operating Company	Returns Operating Company's address.

Address	
Operating Company Postal Code	Returns Operating Company's postal code.
Operating Company Affiliated To	Returns Affiliate Operating Company name.
Operating Company Contact First Name	Returns Operating Company's contact first name.
Operating Company Contact Last Name	Returns Operating Company's contact last name.
Operating Company Contact Address	Returns Operating Company's contact address.
Operating Company Contact City	Returns Operating Company's contact city.
Operating Company Contact State	Returns Operating Company's contact state abbreviation.
Operating Company Contact Postal Code	Returns Operating Company's contact postal code.
Operating Company Contact Email	Returns Operating Company's contact email.
Operating Company Contact Phone	Returns Operating Company's full phone number.
Operating Company Contact Ext.	Returns Operating Company's contact phone extension.
Operating Company Contact Fax	Returns Operating Company's full fax number.

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Identity Search: Output Information

A search by Identity, meaning any combination of Name, Address, SSN, and/or LexID® number, will return a Primary Phone Number for that subject, best name and address information for the subject entered, other phones associated with the subject, other subjects associated with the primary phone number and additional details on the primary phone number.

Risk Indicator Summary:

This section provides relevant information on the phone number input on the search. Fields returned include:

Note: This section will only appear when the Risk Indicator functionality has been enabled.

Value	Description
Risk Indicator	This is the risk level of the phone number returned. This field will display a "Pass, Fail or Warn" risk indicator based on the risk rules established.
Risk Alerts	The values will only appear when the risk indicator returns as a "Fail" or "Warn".

Primary Phone Number Summary:

This section provides relevant information on the phone number input on the search. Fields returned include:

Value	Description
Primary Phone Number	This is the phone number entered into the search.
Phone Type	Possible values for the Primary Phone Number include Landline, Possible Wireless, Possible VoIP, and Other, if the value cannot be determined. Prepaid indicator will be displayed within this field when the Phone Type is prepaid.
Status	Possible values for the Primary Phone Number include Active or Inactive, for the Ultimate search. This field comes from a real-time phone gateway source that determines whether the phone number is live and billable.
CallerID	This field will return the active CallerID value for the Primary Phone Number, for the Ultimate search. This field comes from a real-time phone gateway source.
Listing Type	This field will return the type of listing for the Primary Phone Number, including Residential, Business, or Government.
Carrier	Current carrier name for the Primary Phone Number. No Contract Carrier indicator will be displayed within this field when the Carrier is associated to providing service with no contract signatures.
Carrier City/State	Current carrier city and state for the Primary Phone Number.
Ported	This field will return the ported status, # of times ported and the last ported date for the Primary Phone Number, including possible value of Not Ported.
Spoofed	This field will return the spoofed status, # of times spoofed and the last spoofed date for the Primary Phone Number, including possible value of Not Spoofed.

Primary Subject Information:

This section provides relevant information on the subject of the search. Fields returned include:

Value	Description
Subject Name	First and Last Name associated with the Primary Phone Number. a. If subject is deceased, a Deceased icon will appear below the subject's name.
First Seen with Primary Phone	This is a date value returned where the subject was first seen, in LexisNexis® data, with the Primary Phone Number.
Last Seen with Primary Phone	This is a date value returned where the subject was last seen, in LexisNexis® data, with the Primary Phone Number.
Length of Time with Primary Phone	This is a calculation, in months, as to how long the subject has been associated with the Primary Phone Number.
Length of Time Since Last Seen with Primary Phone	This is a calculation, in months, taking the current date and subtracting the Last Seen with Primary Phone date. This is information as to how recent the subject has been associated with the Primary Phone Number, based on LexisNexis data.
Address	Best address of subject, or address associated with the subject and the Primary Phone Number. Includes address status associated to subject and address listing type.
LexID®	The LexID® number will be provided when available. It is a unique identifier, obtained from most LexisNexis® searches, that uniquely identifies an individual.
Actions	Use these links to run additional searches for the subject. Note: Please note that depending on your product subscription, you may or may not have these reports available. a. Get Person Report- By clicking this, the subject information will be used to perform a SmartLinx® Person Report. The LexisNexis® SmartLinx® Person Reports present a comprehensive picture of a specific person. The reports are comprised from more than 34 billion public and proprietary records analyzed, filtered and linked through our proprietary algorithms. b. Get LexisNexis® Identity Report- By clicking this, the subject information will be used to generate a report on the risks associated with the personally identifiable information on the subject. This information helps identify characteristics indicative of fraud and material misrepresentation that are not obvious in the verification and

	validation process.
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Other Phones Associated with Subject:

This section provides other good phones for the subject of your search. Fields returned include:

Value	Description
Phone Number	Other ranked ordered phone numbers that are associated with the subject of your search.
Ported	This field will return the ported status for the Primary Phone Number, including possible values of Ported or Not Ported.
Risk Indicator	This is the risk level of the phone number returned. It is based on the customer configurable risk rules entered. This field will display a "Pass, Fail or Warn" risk indicator based on the risk rules established.
Risk Alerts	This will display the risk rules that have been determined to be true based on the customer configurable risk rules entered. The values will only appear when the risk indicator returns as a "Fail" or "Warm".
Type	Values include Landline, Possible Wireless, or Possible VoIP.
Listing Name	People and business name(s) associated with the Phone Number.
First Seen	Date value for first time that name and address were seen in LexisNexis® data with the Phone Number.
Last Seen	Date value for the last time that name and address were seen in LexisNexis® data with the Phone Number.
Length of Time with Primary Phone	This is a calculation, in months, as to how long the subject has been associated with the Phone Number.
Length of Time Since Last Seen with Primary Phone	This is a calculation, in months, taking the current date and subtracting the Last Seen with the Phone Number date. This is information as to how recent the subject has been associated with the Phone Number, based on LexisNexis® data.
Address	Other addresses associated with the Phone Number.
Carrier	Carrier name, city and state.
Actions	Use the Get Other Subjects for Phone Number link to run an additional LexisNexis® Phone Finder report for that phone number only. The intent would be to bring back additional subjects related to the phone number, and more detailed information on that phone number.

Primary Phone History:

This section provides additional information on the best phone found for the subject, or the Primary Phone.

Fields include:

Value	Description
Phone Number	This is the best phone number found for the subject of your search, with time zone.
Name	Other people and business name(s) associated with the Primary Phone Number.
Address	Other addresses associated with the Primary Phone Number.
First Seen	Date value for first time that name and address were seen in LexisNexis® data with the Primary Phone Number.
Last Seen	Date value for last time that name and address were seen in LexisNexis® data with the Primary Phone Number.
Actions	Use the Get Other Subjects for Phone Number link to run an additional LexisNexis® Phone Finder report for that phone number only. The intent would be to bring back additional subjects related to the phone number, and more detailed information on that phone number.

Primary Phone Details:

This section provides relevant information on the best phone number for the subject, i.e., the Primary Phone Number. This section will only be populated for the Ultimate search, as the data comes from a real-time phone source, and the data appended is relevant to the Primary Phone Number only. Fields returned include:

Value	Description
Listing Name	Returns either the listings business or government agency name or listings last and first name.
MSA	Returns primary Metropolitan Statistical Area code, if available.
CMSA	Returns Consolidated Metropolitan Statistical Area code, if available. Consolidated MSA is a group of MSA's, such as the Consolidated MSA for San Francisco which includes San Francisco, Oakland, and San Jose.
FIPS	Returns county code, if available. (Federal Information Processing Standards). Set of two-digit numeric codes and a set of two-letter alphabetic codes representing the 50 states, the District of Columbia and the outlying areas of the United States.
Carrier Route	Returns U.S. Postal Service standardized carrier route, if available.


Carrier Route Zone Code	Returns U.S. Postal Service standardized carrier sort zone, if available. Automated mailing equipment sorting zone instructions.
Congressional District	Returns Federal congressional district code, if available.
Delivery Point Code	Returns U.S. Postal Service standardized delivery point code (the last two digits of ZIP+6), if available.
Latitude	Returns standardized latitude in decimal format (negative or positive), if available. Example: 38.926583
Longitude	Returns standardized longitude in decimal format (negative or positive), if available. Example: -77.032405
Address Type	Returns the type of address as identified by the U.S. Postal Service and used for mail delivery, if available. Could return values for Firm, General Delivery, Multi-dwelling residential or office building, Military, Post office box, Rural route or highway contract, Street, Unable to identify.
Operating Company Number	Returns Operating Company number.
Operating Company Name	Returns Operating Company name.
Operating Company Address	Returns Operating Company's address.
Operating Company Postal Code	Returns Operating Company's postal code.
Operating Company Affiliated To	Returns Affiliate Operating Company name.
Operating Company Contact First Name	Returns Operating Company's contact first name.
Operating Company Contact Last Name	Returns Operating Company's contact last name.
Operating Company Contact Address	Returns Operating Company's contact address.

Operating Company Contact City	Returns Operating Company's contact city.
Operating Company Contact State	Returns Operating Company's contact state abbreviation.
Operating Company Contact Postal Code	Returns Operating Company's contact postal code.
Operating Company Contact Email	Returns Operating Company's contact email.
Operating Company Contact Phone	Returns Operating Company's full phone number.
Operating Company Contact Ext.	Returns Operating Company's contact phone extension.
Operating Company Contact Fax	Returns Operating Company's full fax number.

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Phone Finder Frequently Asked Questions

Question	Answer
Can I enter Phone Number in my search, and also include other information like Name, Address, SSN or LexID [®] number?	<p>Yes, however, for ease-of-use, the search is designed to provide the best information based on what you're looking for.</p> <p>If you enter a Phone Number only, the report will deliver all available information on that input phone number. It will essentially conduct a reverse phone number search, concurrently, over all available content sources.</p> <p>If you enter information about a Subject only, e.g., any combination of Name, Address, SSN and/or LexID[®] number, the report will deliver the best phones LexisNexis[®] has for the subject of your search. It will also provide best Name and Address information for the subject of your search.</p> <p>If you enter a Phone Number, and information about a Subject, the search will perform like a Phone Number only search, but it will also try to determine if the input Subject should be returned as one of the names listed in the Primary Subject Information section of the report.</p>

<p>What is a LexID®?</p>	 <p>LexisNexis® LexID® is powerful data linking and analysis technology that works behind the scenes to make connections between seemingly unrelated data.</p> <p>By entering LexID® number into your search, it will quickly and comprehensively uniquely identify the subject of your search. LexID® number is obtained from the results of most LexisNexis® subject-related searches.</p>
<p>For an Identity search, do I have to enter all of the information on the search form?</p>	<p>No, enter any information you have available. Minimum inputs are Name or Address or SSN or LexID® number, or any combination of those inputs. If more than one subject is found as a result of your search, you will be presented with a picklist of Names and Addresses, where you can select the appropriate subject of your LexisNexis® Phone Finder search.</p>
<p>What is the difference between LexisNexis® Phone Finder and Phones Plus?</p>	<p>Phones Plus is a lookup search to return individual phone records based upon your search criteria.</p> <p>The difference with LexisNexis® Phone Finder is that it is not a simple record lookup. It seeks to generate a report, which is rolled up based on all of the relevant information for the input Phone Number, or relevant information on the subject of your search. LexisNexis® Phone Finder leverages the identity information, like addresses, name variations, etc. from our over 1,500 identify-related sources, and couples that with the best phone content in the industry.</p> <p>By leveraging a broader set of identity information, we are able to rank order the best phones for an input subject. This will save you time by not having to sift through individual records, which may be related to the same person.</p> <p>In addition, the Ultimate option within LexisNexis® Phone Finder utilizes two additional third-party content providers (gateways) that are not generally available in Phones Plus, or Phones Plus with Real Time Phones, today.</p>
<p>Why does the LexisNexis® Phone Finder differ, when I search by Phone Number, or search by Identity?</p>	<p>LexisNexis® Phone Finder is designed to give you the best information depending on how you search and what you would expect to retrieve.</p> <p>A Phone Number search will provide all relevant information on that input phone number.</p>

	An Identity search will provide best information on the subject of your search (best name and best address), as well as rank ordered phones for that subject.
What is the Primary Phone Number in the report results?	<p>If you searched by Phone Number, the Primary Phone Number in the report is the phone number you entered in your search.</p> <p>If you searched by Identity, the Primary Phone Number in the report is the best ranked phone number LexisNexis® returns for your input subject. LexisNexis® uses powerful algorithms behind the scenes to rank order the association of the phones found for the subject. You can find other phones associated with the Subject in the Other Phones Associated with Subject section of the report, where you will be presented with other, good phones for the subject.</p>
The Primary Phone Number says the Status is Active. What does that mean?	This field is returned for the Ultimate search. Behind the scenes, the Primary Phone Number was submitted to a real-time phones gateway, and if Active is returned, it means that the phone line is live and billable.
What do the First Seen and Last Seen dates in the report mean?	These dates take into consideration the subject and the phone number, and the first and last time LexisNexis® identified that name with that phone number in its data, or a third-party gateway vendors data, if applicable. LexisNexis® phone and identity data sources are updated based on varying schedules, but most are updated daily, weekly and monthly.
Why do I have to pick from more than one subject, if I entered SSN, Name and Address?	Although infrequent, sometimes sources may be reporting that SSN for another subject at the same address, like a father or son with the same name.
What does the # of times mean within the Ported field?	It is the number of times that phone number has been Ported while associated to the Primary Subject.
How do I search within Phone Finder?	<p>There are two ways to search in Phone Finder by Phone Number or PII data points.</p> <ol style="list-style-type: none"> 1. Enter a Phone number and a search indicating the best person associated to that number will be returned as the Primary contact. Additional individuals may be returned indicating the past owners/history for a phone. 2. Enter Personally Identifiable Information (PII) and a search indicating the best phone number associated to that identify will be returned. Additional phones associated to that identity will be returned. Minimum input of first name last name,

	SSN or LexID® is suggested in order to return information associated to a subject.
How is the information Ported, Number of Times, Last Port Date and Port History calculated?	<p>See below for specific information on how the information is calculated.</p> <p>Ported</p> <ol style="list-style-type: none"> 1. Porting information is updated every two hours from the national port data base and placed in the port history table. 2. Once the Primary Phone Number and Primary Subject have been determined the port history table is read to match the phone number. <ol style="list-style-type: none"> a. If a match is found the First Seen dates associated to the Primary Subject is compared to the First Port Date and Last Port Date returned for the phone number. b. If first seen date match plus or minus 5 days to the current system the fields in the port history table will be tied to the primary subject/primary phone. c. Phone is considered to be ported when a match occurs. <p>Number of Times Ported</p> <ol style="list-style-type: none"> 1. The port records associated to the subject/phone from the port history table are counted to indicate the number of times a phone has been ported while associated to a primary subject. <p>Last Port Date</p> <ol style="list-style-type: none"> 1. The port records associated to the subject/phone from the port history table are read and the most current date associated to the primary subject is the Last Port Date. <p>Porting History</p> <ol style="list-style-type: none"> 1. The port records associated to the subject/phone from the port history table are read and the First Port Date, Last Port Date and Carrier for each associated to the primary subject is displayed in chronological order from oldest to newest.
How is the information Spoofed, Number of Times, Last Spoofing	<p>See below for specific information on how the information is calculated.</p> <p>Spoofing</p>

<p>Date and Spoofing History calculated?</p>	<ol style="list-style-type: none"> 1. Spoofing information is updated continuously from the source provided and placed in the Spoofing history table. 2. Once the Primary Phone Number and Primary Subject have been determined the Spoofing history table is read to match the phone number. <ol style="list-style-type: none"> a. If a match is found the First Seen dates associated to the Primary Subject is compared to the Spoofing Date and returned for the phone number. b. If first seen date (plus or minus 5 days) to the current system match the fields in the Spoofing history table will be tied to the primary subject/primary phone. c. Phone is considered to be spoofed when a match occurs. <p>Number of Times Spoofed</p> <ol style="list-style-type: none"> 1. The OTP records associated to the subject/phone from the OTP history table are counted to indicate the number of times a phone has been OTP'd while associated to a primary subject. <p>Last OTP Date</p> <ol style="list-style-type: none"> 1. The OTP records associated to the subject/phone from the OTP history table are read and the most current date associated to the primary subject is the Last OTP Date.
<p>What does Prepaid mean?</p>	<p>Prepaid indicates that the service for the primary phone is associated to the prepaid service type.</p>
<p>What does No Contract Carrier mean?</p>	<p>No Contract Carrier indicates that the service is associated to a carrier that does not require a contract be signed by a person before gaining access to a phone number and beginning to user the carrier's network.</p> <p>Example of a carrier type:</p> <p>Vonage or YMAX Communications Corporation</p>
<p>What does the term "Current" mean next to an Address?</p>	<p>Current indicates that the address displayed is the current address for that subject based on LexisNexis address information. The term will only appear when a subject has a LexID associated to it.</p>
<p>What does the term</p>	<p>The listing type of address will be displayed based on LexisNexis address</p>

"Residential "or "Commercial" mean next to an Address?	information. The term will only appear when a subject has a LexID associated to it.
Why is the First Seen Date value blank?	Based on rules and restrictions some phone data sources did not provide a First Seen Date with the phone record. Phone Finder will display a blank first seen date when no value is returned after searching all available data sources.
Why is the Last Seen Date value blank?	Based on rules and restrictions some phone data sources do not provide a Last Seen Date with the phone record. Phone Finder will display a blank last seen date when no value is returned after searching all available data sources.
Why do I see a person associated to a phone number when I do a phone search but when I do a PII search for that person the phone number does not appear?	<p>A1: The main reason is that the phone number within a third party source provider is not properly associated/identified to a person's full PII (mainly SSN mismatch).</p> <p>1. Phone Finder phone search returns all information from all sources that is associated to a phone number regardless of the PII information associated. A phone number can be returned and appear to be associated to a user. A phone search is not matching on any other criteria except Phone Number</p> <p>2. Phone Finder PII search is based on full PII (Name, Address and SSN) associated when performing a search across the multiple data sources. A phone number is not being returned in a PII search when one of these entities is different within a third party source. Normally the SSN is different at the third party source and the search does match to return the phone number in a PII search. Other item such as the address or name could be different that would prevent the phone number being returned with a PII search.</p> <p>A2: The GLBA and DPPA settings will impact the results returned. Verify the settings because different subjects and dates associated to the subject/phone results can be impacted.</p>
What does Forwarded mean?	It is the indication that the phone number has been detected as currently being forwarded.
What does Verified at Carrier mean?	It is the indication that the identity (name and address) with the indicator next to it has been verified as associated with the account information within the carrier.

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