New security upgrade for LexisNexis® public records access:  
Here’s what you need to know

An additional layer of security is being added to protect your use of regulated public records data, such as Social Security Numbers and TINs.* The powerful new identification feature goes beyond your LexisNexis log in ID and password to recognize your access footprint, that is, your device (PC, laptop, tablet, etc.) plus your browser (e.g., Internet Explorer®) and location (IP address) choices before allowing access.

Your organization—and everyone it serves—stays safer. Best of all, this added security takes only a few minutes to initiate.

Note: If you have IP restrictions turned on and you can only access LexisNexis products from your office network, you will not be impacted by this security upgrade.

You must register and protect your access

Once this feature has been released, you will be prompted to register your access.

1. Select a method to receive an activation code (aka OTP or one-time passcode):
   • email
   • mobile device text
   • phone voice message

   Select Send OTP.

2. Retrieve your activation code via the method you select. The temporary code expires after one hour.

3. Enter the activation code to complete the process.

Once you enter the activation code, that combination of device, browser and IP address will be recognized for up to 90 days. During that time, you can access regulated public records data using that combination without entering a code again.

*You must have a permissible use to search these sources. Laws applicable to use of this product include the Drivers’ Privacy Protection Act and related state laws (DPPA), the Fair Credit Reporting Act (FCRA), and the Gramm-Leach-Bliley Act (GLBA). The data regulated by the DPPA, FCRA and the GLBA may be used only for the permissible uses, e.g., litigation, fraud detection, etc., that you select from a list prior to searching. By selecting a permissible use prior to searching, you are certifying that the data returned to you will be used only for that purpose. The data provided to you by use of this product may not be used as a factor in establishing a consumer’s eligibility for credit, insurance, employment or other purposes identified under the FCRA.
Change combinations? It’s easy to update your recognition

What if you need to work with a different device, browser or location? For example, you:

• Work at home on a tablet
• Get a new PC or laptop at the office
• Decide to try a different browser, e.g., Google Chrome™ instead of Microsoft® Internet Explorer
• Travel frequently, using your laptop and regular browser and a hotel location (IP address)

Anytime a different device, browser or location is detected, the registration and activation process is triggered, and the registration screens display automatically. Request an activation code, then retrieve and enter it. The new combination will now be recognized as well for up to 90 days. Fast, easy and still secure.

If you do not register your access

If you use an unapproved device, then your access will be downgraded so that permissible use data for GLBA, DPPA, and FCRA will be suppressed.

LexisNexis® Accurint® Administrator can trigger OTP instead of calling Customer Support

Previously, the Administrator would need to call Customer Support to add a new IP address when a User wanted access from an unapproved IP. Now, the Administrator can simply trigger an OTP and forego calling Customer Support.

If you need assistance with any of these security steps, please contact LexisNexis Customer Support at 866.277.8407